



Gold Coast Stallholder FAQs

Question	Answer
What time must I get to the market location to set up?	As a general rule, you should get to the market location around 1 ^{1/2} hours prior to the time it opens to the public.
Can my vehicle get access to the site?	Yes, all markets allow vehicular access. Some markets allow vehicles to remain on site; others do not.
Where do I park?	This information will be provided to you prior to your attendance at our markets.
How do I find my stall site?	The market manager will advise you of the location of your site on arrival.
Can I pack up early if I sell out?	No. For many reasons, including safety, it is not permitted to pack up if they sell out early. Please try and bring sufficient produce to each market. However if you sell out early you will be required to stay until departure time. If you sell out it is a good idea to place a large SOLD OUT sign together with any advertising material, flyers, recipe cards, business cards on your table so customers can at least see what you were selling that was so good it sold out early!

<p>What sort of signage can I have at my stall?</p>	<p>In most cases Your Local Markets will specify the signage you should have at your stall. Contact your market manager for details.</p>
<p>What happens with waste/rubbish?</p>	<p>You are responsible for making good your stall site at the end of each market. You must take all waste with you.</p> <p>Rubbish Bins placed throughout the market site are for your customers' use only.</p>
<p>Will I have access to electricity and/or water?</p>	<p>A certain number of sites will have access to electricity and all will have access to water. Please advise the market manager if you require access to electricity/water so that an appropriate site can be arranged for you. An extra charge will be levied for electricity.</p>
<p>What packaging can I use with my products?</p>	<p>Some landowners ban the use of plastic bags and non-recyclable packaging and we actively encourage you not to use them. The additional cost per sale for paper bags or compostable bags is not a significant amount. Please consult your market manager for site-specific requirements regarding packaging and bags.</p>

your local markets

HEAD OFFICE Your Local Markets Pty Ltd PO Box 5130 Q Super Centre Mermaid Waters Qld 4218 ACN: 136 541 467
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Are there any requirements for gazebos and/or trestle tables?	The cost of the space will vary depending on whether you would like a table, a standard gazebo site or larger. However all tables must have a covering which reaches the ground on all sides. Colour schemes for tables may be a requirement of some sites, so please consult your market manager for details.
Where do I source my equipment?	You will need to bring everything you need to the site, <i>including electrical cables that have been recently tested and tagged.</i>
Do you have casual sites?	Your Local Markets in Qld only provide permanent sites. There are no casual sites available.
How much is a stall site?	See our website YOUR LOCAL MARKETS\YLM Website Gold Coast Market Fees & Charges 2011
What should I bring to the markets?	You will need to bring all equipment for the set up of your market stall. Your Local Markets does not currently supply equipment to stallholders.
What insurance do I need?	You MUST have public liability and appropriate workers compensation insurance and you should bring copies of these documents to your first market. Your Local Markets will request to see up- to-date certificates of currency from time to time.

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What food regulations must I comply with?	Food regulations differ from state to state and for each local council area so it is your responsibility to comply with all aspects of its legal obligations.
What happens if it rains?	We operate our markets rain, hail or shine. If you do not turn up or it rains, you will not be refunded your stall fees.
How do I pay fees and when?	Your Local Markets requires prepayment by Tuesday 5pm prior to the market day.
What security is on site?	All stock, equipment and anything else you bring to the market is at the Stallholder's risk. Please ensure you are cautious about your goods and exercise care and common sense. Your Local Markets will not accept any responsibility for theft, damage or loss suffered by Stallholders at a market.
What can I sell at the markets?	Please refer to our General Terms and Conditions.

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<p>What terms and conditions apply to my arrangement with Your Local Markets?</p>	<p>Please refer to our Operating Guidelines.</p>
<p>What does Your Local Markets do for the local community and can I get involved?</p>	<p>Your Local Markets supports a number of local charities to give back to the community in which we operate. In Sydney we have partnered with OzHarvest and are in discussions with charities on the Gold Coast. OzHarvest deliver food to the needy and homeless people of inner Sydney. We would love to hear from you if you would like to be more involved in giving back!</p>

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